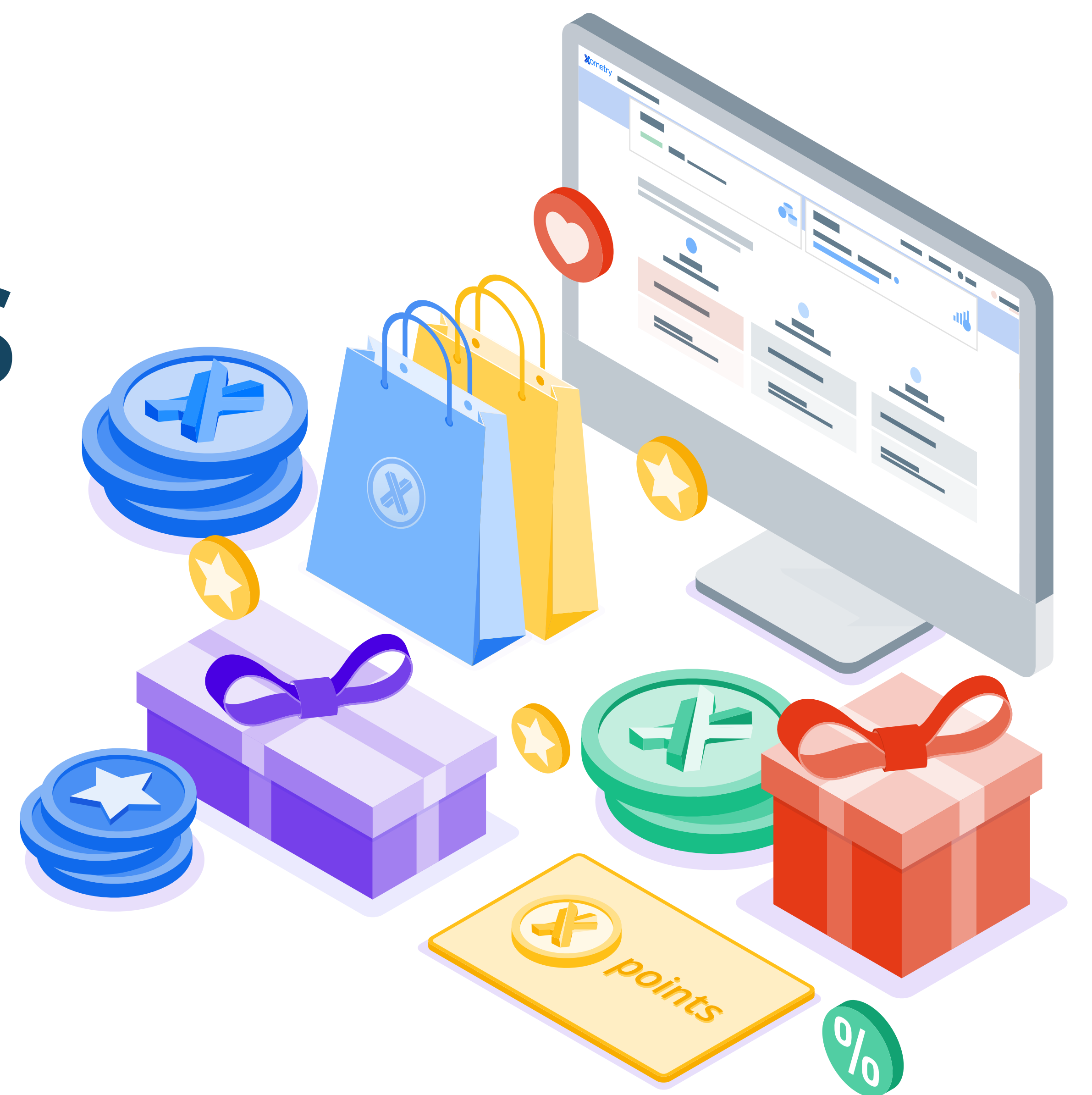


Xometry Rewards

Make the most of your purchases with Xometry Rewards!

Collect X-points by ordering parts and inviting your colleagues and redeem them for your orders.



How to Collect X-Points



Order Parts

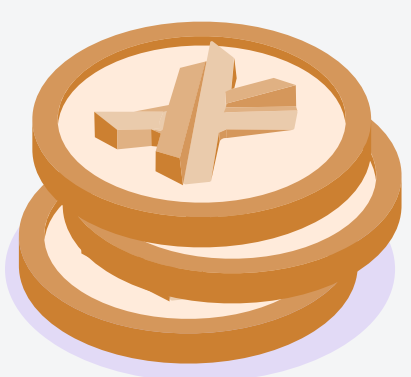
Earn X-points with each completed order.



Invite Colleagues

Earn points by inviting colleagues or friends. Your invitees also get a 10% discount for their first order.

Loyalty Levels



Bronze Level

Cumulative spend: €0-€19,999

Earn **1 X-point** per **€1** spent
Earn **5,000 X-Points** for each invited colleague and friend



Silver Level

Cumulative spend: €20,000-€69,999

Earn **2 X-points** per **€1** spent
Earn **7,000 X-Points** for each invited colleague and friend



Gold Level

Cumulative spend: €70,000+

Earn **3 X-points** per **€1** spent
Earn **10,000 X-Points** for each invited colleague and friend

Using X-Points

- Pay up to 100% of an order with X-Points
- Rate: 100 X-points = €1 of your order
- X-Points can be transferred within one organisation if it has a single billing account. Transferring can be requested via rewards@xometry.eu.

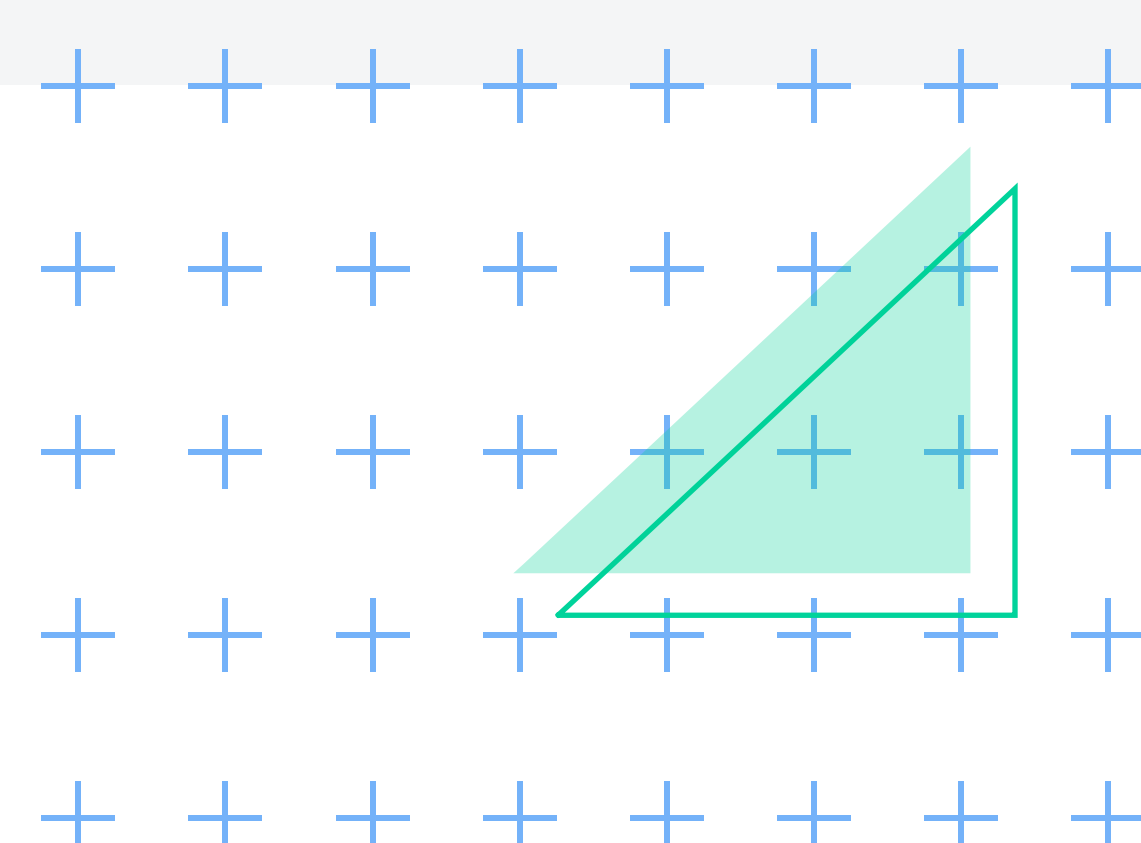
Example of Using Xometry Rewards Benefits

Imagine a purchasing specialist who has achieved **Silver Rewards** status from previous orders. Now, they place two additional orders and earn a total of **50,000 X-points**: 10,000 X-points for a €5,000 order and 40,000 X-points for a €20,000 order. This means that for their next order, they can enjoy a **€500 discount** or even cover the entire cost if, for instance, they're ordering prototypes for the R&D department.

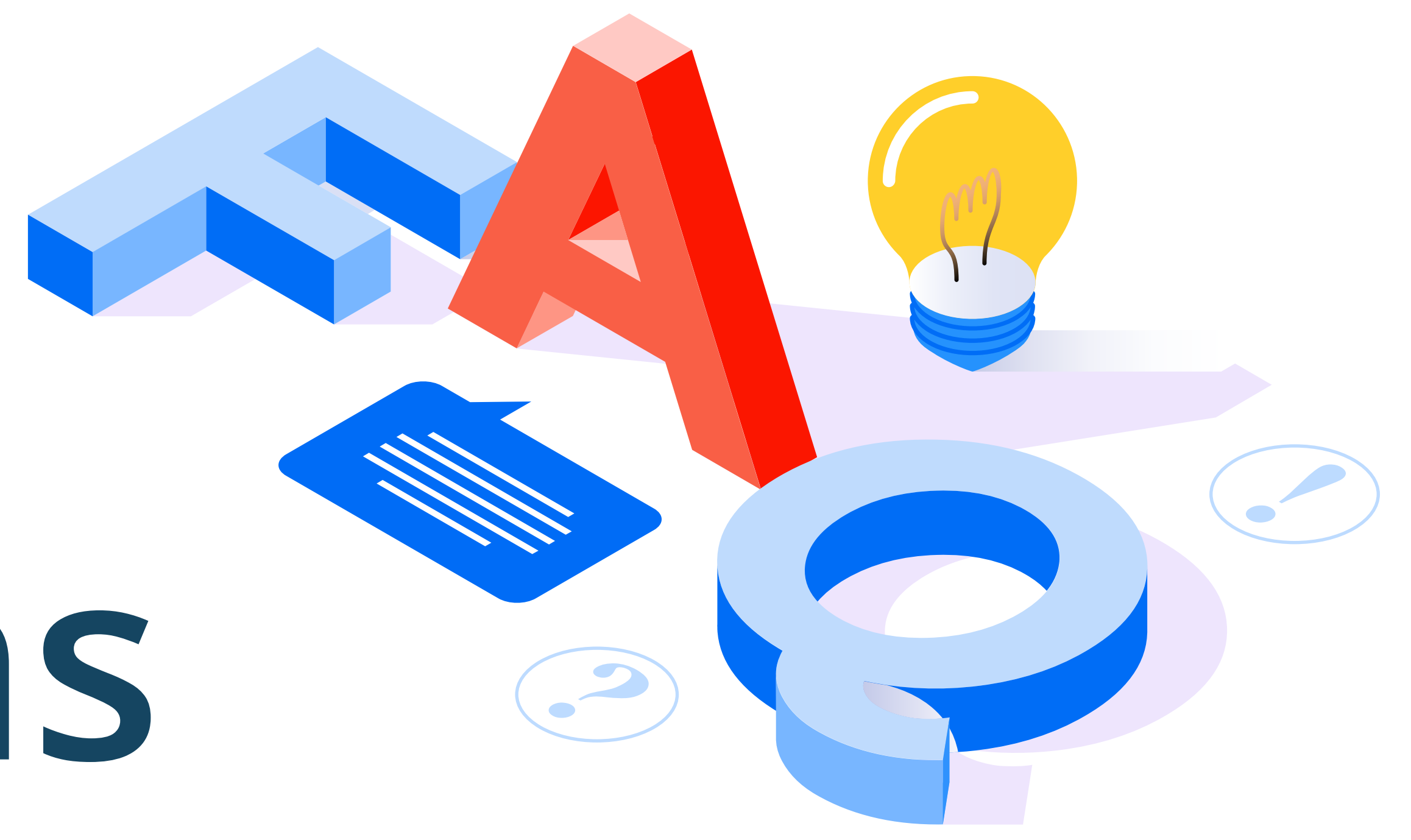
They also have the option to use their X-points immediately or save and collect more points for future orders, maximising their benefits over time.



Find more information about Xometry rewards: get.xometry.eu/rewards



Frequently Asked Questions



How do I collect X-points?

You can earn X-points by ordering parts from Xometry and inviting colleagues or friends. Points accumulation is based on your current customer status.

Will I get X-points every time I order parts?

Yes, you will earn X-points with each order you place.

When do I receive X-points after I make an order?

You will receive X points once your order is delivered and fully paid.

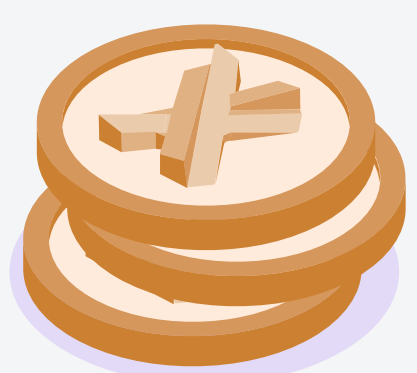
What happens if I cancel my order?

If your order is cancelled for any reason, the X-points earned from that order will be cancelled.

What Rewards levels are there?

Xometry has three Rewards levels: Bronze, Silver, and Gold.

- **Bronze (0-19,999 EUR spent within Xometry Rewards):**



Earn 1 X-point per 1 EUR spent.
Earn 5000 X-points for each invited colleague or friend.

- **Silver (20,000-69,999 EUR spent within Xometry Rewards):**



Earn 2 X-points per 1 EUR spent.
Earn 7000 X-points for each invited colleague or friend.

- **Gold (70,000 EUR+ spent within Xometry Rewards):**



Earn 3 X-points per 1 EUR spent.
Earn 10000 X-points for each invited colleague or friend

How can I enter the Xometry Rewards?

You are automatically enrolled in the Xometry Rewards program and start earning X-points once you create your free Xometry account. Accounts created before the program launch are enrolled on the official launch date – August 1, 2024.

Are points collected at the organisation level or individually?

X-points are collected at the individual user level. Each user in an organisation with separate Xometry accounts will collect points separately.

Can I transfer points to my colleagues?

Yes, you can transfer points within your organisation if it has a single billing account. To do so, please write a request to rewards@xometry.eu.

How can I spend my X-points?

You can use your X-points at checkout to pay up to 100% of your order at a rate of 100 points per 1 EUR.

How long will my X-points be available?

Each portion of your X-points will be available for one year from the date you earn them. After this period, the points will expire, but it will not affect your Rewards level.

How can I receive my personal referral link?

You will receive your personal referral link after your first order with Xometry is completed and the parts are delivered.

When do I get rewards after inviting my colleagues?

Both you and the colleagues you invite will receive rewards after the invited colleagues' first order is completed and the parts are delivered.

In which regions is Xometry Rewards program available?

Currently, Xometry Rewards is available for customer accounts in Europe (get.xometry.eu)